

The Desktop Authority family of products reduces the cost of managing the Windows desktop and eases the burden of supporting the desktop lifecycle by enabling administrators to proactively control, inventory, secure, and support desktops from a central location. This solution provides enterprises with the granular control they need over Windows computers and applications in order to reduce help desk calls, shorten incident resolution, tighten security, reduce energy costs, restrict the use of removable storage devices, meet compliance objectives, and keep desktops patched and spyware-free.

## THE DESKTOP MANAGEMENT CHALLENGE

The highest cost in Windows desktop ownership is not the price of the hardware or software, but the time and effort IT administrators spend supporting and maintaining those desktops throughout their lifecycle: installing applications, connecting printers, creating e-mail profiles, applying patches, protecting sensitive data and removing spyware are just some of the daily tasks administrators must tackle.

Organizations of all sizes need a comprehensive solution to cope with the many challenges present in managing Windows desktops. Desktop configuration, software deployment, remote support, patch and asset management are all some of the essential building blocks needed to deliver a secure and consistent desktop. Additionally, everyday tasks such as logon script creation, resetting forgotten passwords, data theft prevention, spyware removal and power management are equally critical, and administrators need a solution that can automate and centralize all these activities.

Desktop Authority gives organizations the power to centrally configure, manage, secure and protect desktops from a single, easy to use interface, and removes the need to visit desktop computers.

## KEY FEATURES/BENEFITS

### Granular Desktop Configuration

Powerful targeting of settings based on a wide range of user and computer properties. Easily group related configurations into profiles for easier management.

### Out-Of-Hours Maintenance

Schedule remote wake-up of computers outside of business hours for patching, application deployment and other maintenance tasks.

### Centralized Security

Prevent data theft, keep desktops and servers patched, control application access and remove spyware from a secure, centralized console.

### Server Management

Take full advantage of Desktop Authority's granular configuration on Windows servers and desktops.

### Computer-Based Management

Install software and service packs, patch computers, collect inventory or even launch programs without the user logging into the computer.

### Application Deployment

Central deployment of applications and MSI packages. Integrates with MSI Studio for easy installer creation and preparation.

### Hardware/Software Inventory

Collects hardware and software details for all desktops into a SQL database, where they can be analyzed with pre-built and custom reporting capabilities.

### Power Management

Save energy and reduce costs by establishing power settings. Shut down idle machines even when no user is logged on.

### Remote Support

Lower help desk calls and eliminate trips to the desktop with a new web-based remote support console.

### Logon Script Replacement

Replace logon scripts with a simple, powerful graphical interface for desktop configuration.

### Patch Deployment Option

Protect desktops and laptops against exploits by patching Microsoft and third party applications with centralized deployment and reporting.

### Spyware Removal Option

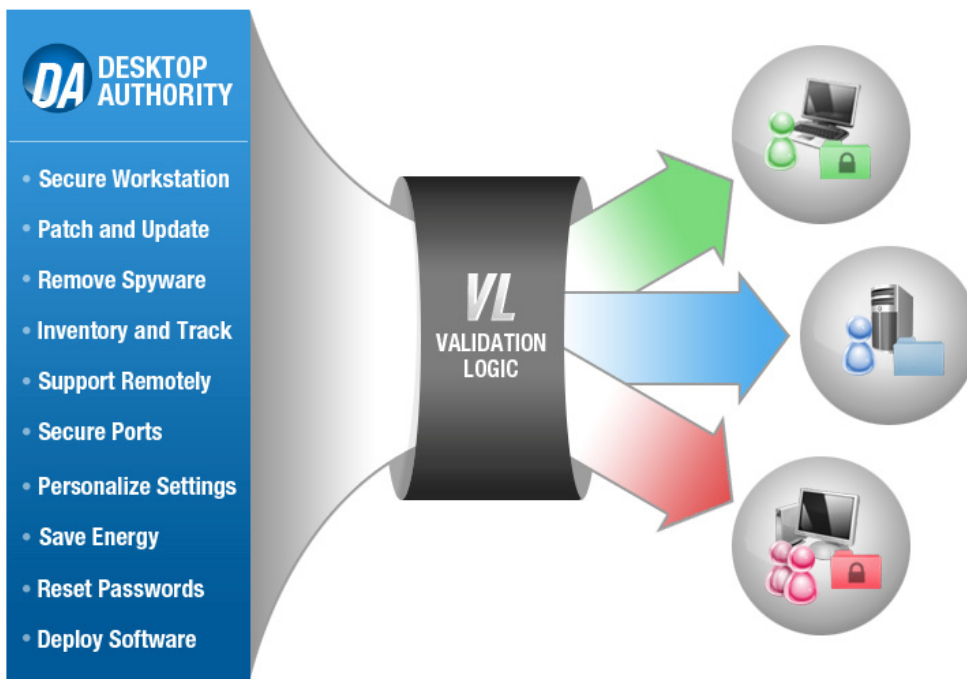
Detect and remove malware from the desktop using an industry-leading anti-spyware engine.

### Password Self-Service Option

Minimize users' downtime with Password Self-Service by allowing them to reset their forgotten passwords prior to logon, and without the need for kiosks or other insecure methods.

### USB and Port Security Option

Control and restrict access to USB and peripheral storage devices.



Desktop Authority's patented Validation Logic technology provides targeting of management functions in real time at the desired users and computers using over 40 different criteria.

“The power management functionality of Desktop Authority saved us an impressive \$350,000 a year in North America.”

Starwood Hotels and Resorts Worldwide, Inc.

Michael V. - Manager of Property IT, Infrastructure and Support Systems

**F.A.Q.**

**What's different about Desktop Authority?**

Easy installation and no need for extended professional service engagements coupled with granular configuration control of a wide range of desktop configuration settings vs. other vendors who rely on scripts for these types of configurations. Validation Logic provides unlimited flexibility over the desktop/server.

**How does Desktop Authority lower the desktop total cost of ownership?**

By proactively configuring every aspect of the desktop, users get a consistent, secure and functional working environment, lowering helpdesk calls, and eliminating trips to the desktop for support issues. Desktop Authority's ExpertAssist technology can remotely support the desktop without interrupting the user, allowing them to remain productive.

**SYSTEM REQUIREMENTS**

**Installation**

Desktop Authority requires installation within an 2000/2003/2008 domain. The optional remote support console requires IIS 5.0 or higher.

**Management**

Desktop Authority's management console is installed onto a Windows 2000, 2003 or 2008 Server (32 or 64-bit) and can then be run from any Windows workstation.

**Client Support**

Desktop Authority supports Windows 2000/XP/2003/Vista/2008 R2/Windows 7, 32-bit or 64-bit.

**Remote Support**

Remote support can be accomplished from any Java-enabled browser supporting 128-bit FIPS-compliant encrypted SSL.

**LICENSING**

Desktop Authority is licensed by the number of **seats** in the organization.

The USB and Port Security and Patch Distribution and Deployment options are licensed separately by **seat**.

The Spyware Detection and Removal option is licensed separately by **seat** on annual subscription basis.

The Password Self-Service option is licensed separately by **user**.

For pricing, contact your ScriptLogic reseller or call ScriptLogic at **1.800.813.6415** or **1.561.886.2420**.

Please refer to our web site for international information.

**CONSISTENT, PERSONALIZED DESKTOP**

Employees need the ability to access important applications and resources the first time, every time. Additionally, they need a task-oriented workspace optimized for their requirements, no matter which workstation they are using. Desktop Authority's comprehensive configuration options combined with its patented Validation Logic technology provides unlimited flexibility in providing a workspace optimized for each user, group, location and environment.

**SOFTWARE DEPLOYMENT**

Integrating with ScriptLogic MSI Studio, MSI packages can be centrally created and deployed to Windows computers across the network with ease. Using Desktop Authority's deployment infrastructure, applications are automatically installed from the closest deployment server.

**ROLE-BASED ADMINISTRATION**

In larger organizations, there are typically multiple levels of administration, with levels of IT staff assigned to specific geographical locations or restricted administration tasks. Desktop Authority's architecture allows super-users to restrict other administrators to only view, change, and add or delete a limited set of configuration objects.

By defining roles and applying those roles to users or groups at the profile level, super-users can ensure that administration of Desktop Authority follows enterprise security boundaries.

**EXTENSIVE REPORTING**

Desktop Authority profiles, configurations and asset information about each desktop are stored in a SQL database. Built-in and custom reporting puts vital information at the fingertips of administrators, including reports on hardware and software inventory, user activity, removable storage activity, patch deployment and spyware removal.

**TOTAL REMOTE SUPPORT**

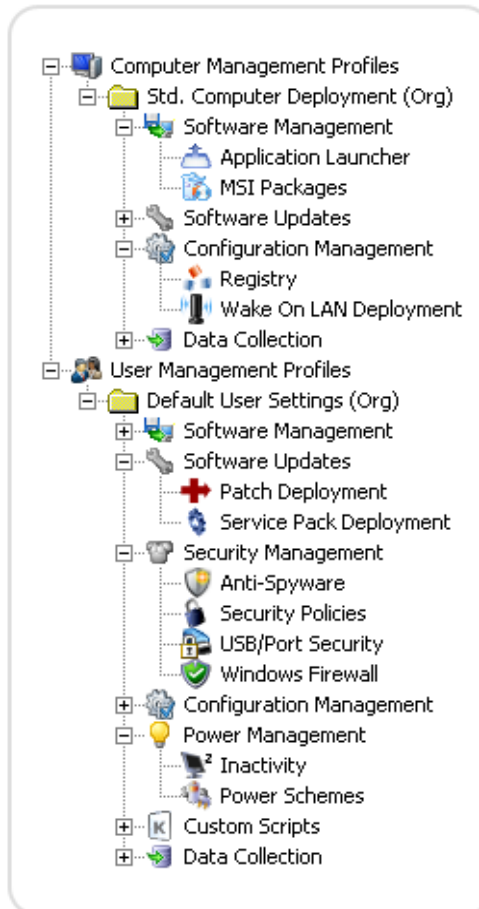
Desktop Authority's remote support capabilities go far beyond the traditional remote control functionality available through other vendors and extends that reach by offering those management capabilities on nearly every aspect of the client operating system. Using a dashboard view, administrators can troubleshoot desktops without interrupting user productivity. Whether it's adding files to the computer, troubleshooting runaway processes or evaluating performance statistics, administrators have complete authority over the remote desktop.

**POWER MANAGEMENT**

Desktop Authority centralizes the ability to manage power on desktops in order to achieve maximum energy savings. Granular configuration on all aspects of Windows power options including advanced power button settings and hibernation settings is achieved through the use of Validation Logic.

**OPTIONAL ADD-ON COMPONENTS**

Desktop Authority enhances the security of desktops with an optional Patch Management add-on component which deploys patches from Microsoft and select 3rd-party vendors, an Anti-Spyware option which detects and removes known Spyware, and a USB/Port Security option that restricts the use of USB, storage and communication devices on the desktop. Additionally, with Desktop Authority's Password Self-Service option, administrators can securely offload the task of resetting passwords from the help desk back to the end-user via a web interface.



Desktop Authority's unique approach to desktop management allows for both the needs of the computer and user to be managed from one solution.